



**SPLIT-TYPE DUCTED AIR
CONDITIONER / HEAT PUMP**

INSTRUCTION MANUAL

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Read This Manual

Inside you'll find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. These instructions may not cover every possible condition of use, so common sense and attention to safety is required when installing, operating and maintaining this product.



WARNING

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the instructions shown here must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage. The level of risk is shown by the following indications.

WARNING

This symbol indicates the possibility of personnel injury or loss of life.

CAUTION

This symbol indicates the possibility of property damage or serious consequences.

NOTICE

This symbol addresses practices not related to physical injury.

WARNING FOR PRODUCT USE

- If an abnormal situation arises (like a burning smell), immediately turn off the unit and disconnect the power.
Call your dealer for instructions to avoid electric shock, fire or injury.
- **Do not** insert fingers, rods or other objects into the air inlet or outlet.
This may cause injury, since the fan may be rotating at high speeds.
- **Do not** use flammable sprays such as hair spray, lacquer or paint near the unit.
This may cause fire or combustion.
- **Do not** operate the air conditioner in places near or around combustible gases.
Emitted gas may collect around the unit and cause explosion.
- **Do not** allow children to play with the air conditioner.
Children must be supervised around the unit at all times.
- If the air conditioner is used together with burners or other heating devices,
thoroughly ventilate the room to avoid oxygen deficiency.
- In certain functional environments, such as kitchens, server rooms, etc., the use of
specially designed air-conditioning units is highly recommended.

WARNING FOR CLEANING AND MAINTENANCE

- Turn off the device and disconnect the power before cleaning.
Failure to do so can cause electrical shock.
- **Do not** clean the air conditioner with excessive amounts of water.
- **Do not** clean the air conditioner with combustible cleaning agents.
Combustible cleaning agents can cause fire or deformation.

 **CAUTION**

- Make sure that water condensation can drain unhindered from the unit.
- **Do not** operate the air conditioner with wet hands. This may cause electric shock.
- **Do not** use device for any other purpose than its intended use.
- **Do not** climb onto or place objects on top of the outdoor unit.
- **Do not** allow the air conditioner to operate for long periods of time with doors or windows open, or if the humidity is very high.

 **ELECTRICAL WARNINGS**

- **Do not** modify the length of the power supply cord or use an extension cord to power the unit.
- **Do not** share the electrical outlet with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
- The product must be properly grounded at the time of installation, or electrical shock may occur.
- For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- If connecting power to fixed wiring, an all-pole disconnection device which has at least 3mm clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device (RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's circuit board (PCB) is designed with a fuse to provide overcurrent protection.

The specifications of the fuse are printed on the circuit board, examples of such are T5A/250VAC and T10A/250VAC.



WARNINGS FOR PRODUCT INSTALLATION

1. Installation must be performed by an authorized dealer or specialist. Defective installation can cause water leakage, electrical shock, or fire.
2. Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire. (In North America, installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.)
3. Contact an authorized service technician for repair or maintenance of this unit. This appliance shall be installed in accordance with national wiring regulations.
4. Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
5. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.
6. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.
7. For units that have an auxiliary electric heater, **do not** install the unit within 1 meter (3 feet) of any combustible materials.
8. **Do not** install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
9. **Do not** turn on the power until all work has been completed.
10. When moving or relocating the air conditioner, consult experienced service technicians for disconnection and reinstallation of the unit.
11. How to install the appliance to its support, please read the information for details in "indoor unit installation" and "outdoor unit installation" sections.

NOTE ABOUT FLUORINATED GASSES (NOT APPLICABLE TO THE UNIT USING R290 REFRIGERANT)

1. This air-conditioning unit contains fluorinated greenhouse gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself or the "Owner's Manual - Product Fiche" in the packaging of the outdoor unit. (European Union products only).
2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.
3. Product uninstallation and recycling must be performed by a certified technician.
4. For equipment that contains fluorinated greenhouse gases in quantities of 5 tonnes of CO₂ equivalent or more, but of less than 50 tonnes of CO₂ equivalent, If the system has a leak-detection system installed, it must be checked for leaks at least every 24 months.
5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

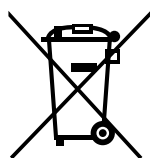
NOTICE

The allowed static pressure range of the air conditioner on site is 0-200Pa.

Model	18-24K	30-36K	48-60K
Pressure	25Pa	37Pa	50Pa

European Disposal Guidelines

This marking shown on the product or its literature, indicates that waste electrical and electrical equipment should not be mixed with general household waste.



Correct Disposal of This Product
(Waste Electrical & Electronic Equipment)

This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment.

Do not dispose of this product as household waste or unsorted municipal waste.

When disposing of this appliance, you have the following options:

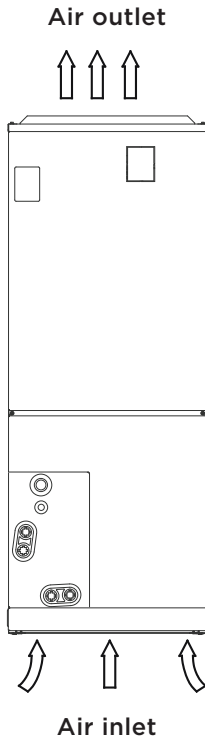
- Dispose of the appliance at designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer will take back the old appliance free of charge.
- The manufacturer will take back the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.

SPECIAL NOTICE

Disposing of this appliance in the forest or other natural surroundings endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain.

INDOOR UNIT PARTS AND MAJOR FUNCTIONS

Unit Parts



Operating Conditions

Use the system under the following temperatures for safe and effective operation. If the air conditioner is used under different conditions, it may malfunction or become less efficient.

Inverter Split Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C - 32°C (62°F - 90°F)	0°C - 30°C (32°F - 86°F)	10°C - 32°C (50°F - 90°F)
Outdoor Temperature	0°C - 50°C (32°F - 122°F)	-15°C - 24°C (5°F - 75°F)	0°C - 50°C (32°F - 122°F)
	-15°C - 50°C (5°F - 122°F) (For models with low temp. cooling systems.)		
	0°C - 52°C (32°F - 126°F) (For special tropical models)		0°C - 52°C (32°F - 126°F) (For special tropical models)

Fixed-speed Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C - 32°C (62°F - 90°F)	0°C - 30°C (32°F - 86°F)	10°C - 32°C (50°F - 90°F)
Outdoor Temperature	18°C - 43°C (64°F - 109°F)	-7°C - 24°C (19°F - 75°F)	11°C - 43°C (52°F - 109°F)
	-7°C - 43°C (19°F - 109°F) (For models with low temp. cooling systems.)		18°C - 43°C (64°F - 109°F)
	18°C - 52°C (64°F - 126°F) (For special tropical models)		18°C - 52°C (64°F - 126°F) (For special tropical models)

TO FURTHER OPTIMIZE THE PERFORMANCE OF YOUR UNIT, DO THE FOLLOWING:

- Keep doors and windows closed.
- Limit energy usage by using Scheduling functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean air filters.

Features

Refrigerant Leak Detection System (some models)

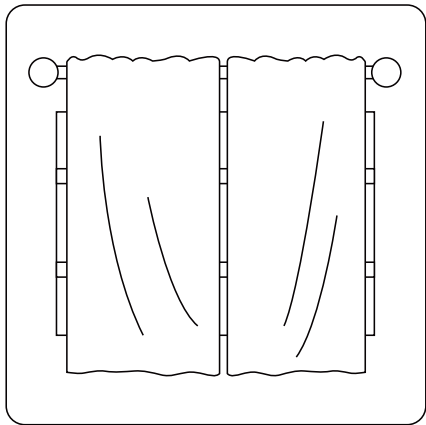
In the event of a refrigerant leak, the LCD screen will display “ELOC” and the LED indicator light will flash.

NOTICE

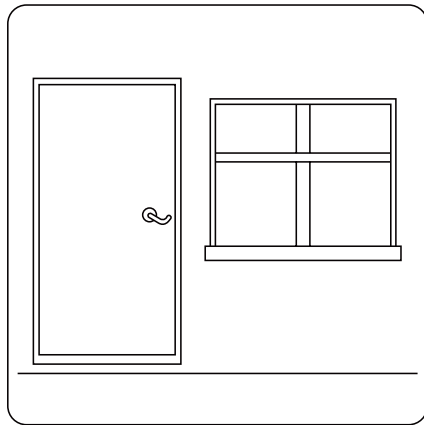
1. Under normal working conditions, the switch, wind speed and temperature can not be adjusted by remote control.
2. Requirements of wire controller: Control AXU function for live heating.

Energy Saving Tips

- **DO NOT** set the unit to excessive temperature levels.
- While cooling, close the curtains to avoid direct sunlight.
- Doors and windows should be kept closed to keep cool or warm air in the room.
- **DO NOT** place objects near the air inlet and outlet of the unit.
- Replace the air filter every 30 to 90 days depending on thickness and MERV.



Closing curtains during heating also helps keep the heat in



Doors and windows should be kept closed

CARE AND MAINTENANCE

Cleaning Your Indoor Unit

⚠ BEFORE CLEANING OR MAINTENANCE

Always turn off your air conditioner system and disconnect its power supply before cleaning or maintenance.

- Contact an authorized service technician for repair or maintenance. Improper repair and maintenance may cause water leakage, electrical shock, or fire, and may void your warranty.
- **DO NOT** substitute a blown fuse with a higher or lower amperage rating fuse, as this may cause circuit damage or an electrical fire.
- Make sure the drain hose is set up according to the instructions. Failure to do so could cause leakage and result in personal property damage, fire and electric shock.
- Make sure that all wires are connected properly. Failure to connect wires according to instructions can result in electrical shock or fire.

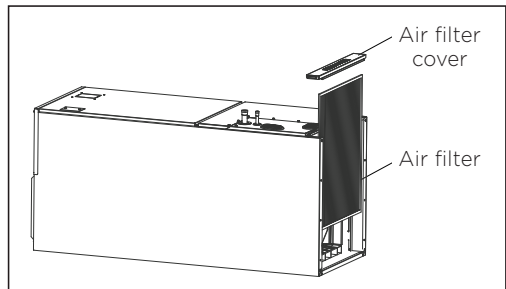
⚠ CAUTION

Only use a soft, dry cloth to wipe the unit clean. If the unit is especially dirty, you can use a cloth soaked in warm water to wipe it clean.

- **Do not** use chemicals or chemically treated cloths to clean the unit.
- **Do not** use benzene, paint thinner, polishing powder or other solvents to clean the unit. They can cause the plastic surface to crack or deform.
- **Do not** use water hotter than 40°C (104°F) to clean the front panel. This can cause the panel to deform or become discolored.
- **Do not** wash the unit under running water. Doing so creates an electrical hazard.
- Clean the unit using a damp, lint-free cloth and neutral detergent. Dry the unit with a dry, lint-free cloth.

NOTICE

Replace the air filter every 30 to 90 days depending on MERV rating.

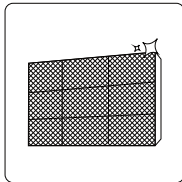


⚠ CAUTION

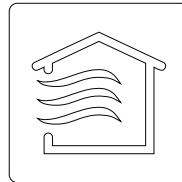
- Before changing the filter or cleaning, turn off the unit and disconnect its power supply.
- When removing filter, do not touch metal parts in the unit. The sharp metal edges can cut you.
- **Do not** use water to clean the inside of the indoor unit. This can destroy insulation and cause electrical shock.
- **Do not** expose filter to direct sunlight when drying. This can shrink the filter.
- Any maintenance and cleaning of outdoor unit should be performed by an authorized dealer or a licensed service provider.
- Any unit repairs should be performed by an authorized dealer or a licensed service provider.

Maintenance - Long Periods of Non-Use

If you plan not to use your air conditioner for an extended period of time, do the following:



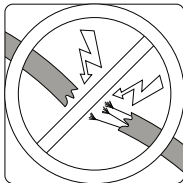
Replace all filters



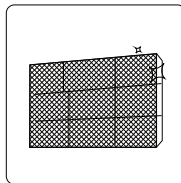
Turn on FAN function until unit dries out completely

Maintenance - Pre-Season Inspection

After long periods of non-use, or before periods of frequent use, do the following:



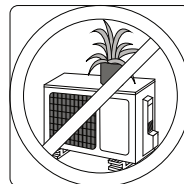
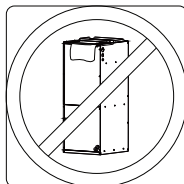
Check for damaged wires



Replace all filters



Check for leaks



Make sure nothing is blocking all air inlets and outlets

